**TO WHOMSOEVER IT MAY CONCERN**

It is my great pleasure to write this letter of recommendation for Mr. Anson Dsouza. I have had the pleasure of viewing Mr. Dsouza’s professional development for over two years and I can state with confidence that he is a motivated and responsible person with a high degree of integrity and takes accountability on his work. He has established good relationships with his colleagues, and during his time in this company he has developed strong leadership and interpersonal skills that have been unanimously praised by colleagues.

As a Program Manager in TATA CONSULTANCY SERVICES LTD (TCS), I very strongly feel that I know Mr. Dsouza quite well. He joined the company after he completed his undergraduate studies. He went on to be a very quick learner and a true professional to cater to varying needs of project delivery within no time. What makes Anson so unique from all other applicants is his capacity and potential for hard work, meticulousness and focus. He worked with Business Intelligence tools such as Informatica, Teradata and QlikView and was responsible for application administration, ensuring data and report availability to users, providing Integrated, Technical Application and Ticketing support, Issue resolution and ensuring smooth functioning of the BI-Production environment for the client GENERAL ELECTRIC (GE – CAPITAL). His contribution in ensuring >99% availability of the application environments, which is ahead of the SLA targets is tremendous and this earned accolades from the Customer’s business fraternity.

Mr. Dsouza’s talents were always evident in his performance. He displayed strong leadership abilities, logical and rational thinking abilities, excellent communication skills and the ability to work well with teams and under pressure situations. He consistently completed tasks assigned by the leadership on time with professionalism. He was active in asking questions and seeking solutions to problems, and if he encountered problems or made an error, he had the courage to admit the mistake, take responsibility, and immediately seek to rectify the situation. Throughout his time in this position, Mr. Dsouza consistently strove for excellence and due to his impressive performance received several Customer Appreciation certificates and praise from TCS and Customer management.

Mr. Dsouza has informed me that he wants to pursue a master’s degree in Management Information Systems concentrating in Data Analytics, and I feel that this is an appropriate choice for him. Although I would be pleased to retain him in our company, I feel that he is well-prepared to undertake this course of study, and I support his decision fully and I am sure he will be a valuable addition wherever he goes. I have much confidence in him as a leader, and I offer my recommendation without reservation. If you should require further information about Mr. Dsouza, please feel free to contact me and I would be glad to provide it.

**Swakshyar Mishra**

**Program Manager, Business Intelligence**

**TATA CONSULTANCY SERVICES LTD (TCS)**